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# NOELLE® S550 | User Guide

Maternal and Neonatal Birthing Simulator

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# NOELLE<sup>®</sup> S550 User Guide

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# **Care and Cautions**

# **Overall Warnings**

Remember that damage caused by misuse is not covered by your warranty. It is critical to understand and comply with the following guidelines:

### **Procedures**

Do not attempt to intubate without lubricating the airway adjunct with silicone lubricant (provided). Failure to do so will make intubation very difficult and is likely to result in damage.

When simulating drug administration via endotracheal tube, providers must use an empty syringe. Passing liquids into the trachea or esophagus may cause internal damage.

Mouth to mouth resuscitation without a barrier device is not recommended, as it will contaminate the airway.

Treat NOELLE with the same precautions that would be used with a real patient.

Always keep clear of the birthing mechanism while the system is on.

Never operate the birthing mechanism without the tummy cover in place.

### Storage

Store NOELLE in a cool, dry place. Extended storage above 85 degrees Fahrenheit (29 Celsius) will cause the simulator to soften and slowly warp.

It is acceptable to operate NOELLE at an ambient temperature of 95 degrees Fahrenheit (35 Celsius).

# Cleaning

NOELLE should be cleaned with a cloth dampened with diluted liquid dishwashing soap.

Remove all traces of any lubricant.

Do not clean with harsh abrasives.

Dry thoroughly.

NOELLE is "splash-proof" but not water-proof. Do not submerge or allow water to enter the interior of the simulator.

# Set Up

NOELLE will only power on when connected to the AC power supply.

### **Birth Canal Maintenance**

Ball point pens, ink and markers permanently stain the birth canal insert.

Do not wrap this or any other Gaumard product in newsprint.

The birth canal insert can be cleaning by wiping with a mild solution of soap and water. After cleaning, dust with talcum powder.

Store the unit in a cool, dry place.

After exercise is completed, DO NOT leave birthing baby in contact with the birth canal.

### Post-partum Hemorrhage Warnings

Use only Gaumard's provided simulated blood. Any other simulated blood brand containing sugar or any additive may cause blockage and/or interruption of the vasculature system.

At the end of every simulation, always flush the system with distilled water to prevent clogging.

# **Getting Started**

# Overview

The NOELLE® S550 Maternal and Neonatal teaching system permits students to appreciate the complete birthing experience from the onset of labor, to delivery, and treatment of the mother and neonate after delivery. It provides capabilities in ALS, obstetrics and neonatal resuscitation protocols.

# Airway

- Oral and nasal intubation
- Use an ET tube or LMA

# Accessories

Postpartum hemorrhage kit

# Simulator

- Delivering mechanism
- Articulating body

# Breathing

- Bilateral lung expansion with realistic chest rise
- Accommodates assisted ventilation
- Ventilation is measured and logged

# Circulation

- Bilateral carotid, radial and brachial pulses
- Chest compressions are measured and logged

# Venous Access

- Bilateral arm with venous network in forearms
- Bilateral quadriceps and deltoid intramuscular injection sites

# Other

- Powerful yet intuitive user controller and interface software
- One year limited warranty, available extended warranty to three years
- Technical support

# Terminology

**Facilitator** - the person conducting the simulation; an instructor or lab staff member.

**Provider** - a person participating in the simulation as a healthcare provider.

 $\textbf{Code Blue}^{\texttt{®}}$  –feature of Omni to monitor, train and evaluate CPR.

 $\ensuremath{\textbf{CPRLink^{M}}}$  - the application to monitor, train and evaluate CPR.

# The Birthing Package contains the following:

### **Check List**

- 48 hour postpartum uterine assembly
- Abdomen cover with speaker attached
- Articulating birthing fetus
- Automatic birthing mechanism
- Carrying bag for neonate
- Cervix Holder
- Inflatable cushion for Leopold Maneuvers
- Instructional demo on CD-ROM
- Neonate with intubation capabilities, airway and umbilical cord
- NOELLE head and torso assembly with IV arm
- NOELLE Training Guide with basic and advanced scenarios
- Omni™ Code Blue Pack
- Postpartum hemorrhage kit
- Postpartum perineum insert
- Power supply
- Silicone lubricant
- Talcum powder
- Three vulva insert for episiotomy repair
- Two dilating cervices
- Two fully dilated vulva
- Two mechanical adaptors
- Two placentas with fragments
- Two umbilical cords
- Umbilical clamp
- User Guide

# **Equipment Set Up**

NOELLE is shipped partially assembled. The birthing fetus and neonate are fully assembled. Perform the following steps as part of the first install process.

# Leg Assembly

- 1. Place NOELLE on a flat surface.
- 2. Remove the abdominal cover and other materials packed within the abdomen.
- 3. Remove the wing nuts, washers and springs from bolts on hips.
- 4. Remove IM site from each leg and slide bolt through hole.



 Reach through the IM site and attach to the bolt the washer, spring, second washer and lastly the wing nut.



6. Tighten the wing nut until the spring is compressed slightly.

# **Fetal Heart Rate Speaker**

Connect the speaker cable, exiting NOELLE's belly cover, to the left side of the birthing mechanism.



# **Power Supply**

Connect the power supply to the power input located on NOELLE's right side, and then connect the power supply to the wall outlet.



(i) Information Always operate NOELLE with the power supply connected.

# Omni<sup>™</sup> Controller

Omni controls NOELLE responses with the touch of button. Connect the communication cable to NOELLE and to Omni.



A startup screen is shown while Omni is detecting the simulator features.



After the start up screen, Omni will automatically proceed to the main screen.

#### (i) Warning

Do not connect NOELLE or Omni to a computer, LAN network or unauthorized diagnostic equipment. Doing so will cause serious damage to the equipment.

# Using Omni™

# Main Screen

The Omni main screen is divided in three sections, the Feedback Graphics, Current Settings and Navigation Menus. Pressing each button will display each menu item in detail.



# **Feedback Graphics**

Monitor and evaluate depth and cadence of compressions and ventilations in real time.



# **Current Settings**

Current settings information is listed at the center of the screen.



# **Navigation Menus**

Edit NOELLE settings using the navigation menus. Select a menu item by pressing the soft key buttons located on the right side of the controller. Each menu has additional submenus or toggle selection. Use the submenus to decrease, increase, accept, or cancel values.



Menu	Function
FHR	Set fetal heart rate
SPEED	Set labor duration
DYSTOCIA	Enable/disable turtle signs
PAUSE/RESUME	Stop/continue delivery
RESET	Return delivery motor to start position
MORE	Access Code Blue navigation menus

# Fetal Heart Rate Menu

To change the vital signs parameters, press the + and buttons. Pressing and holding this button will continuously increase or decrease the parameter value. Pressing OK accepts the changes and returns to the previous screen. Pressing CANCEL returns to the previous screen with no changes applied.



#### **Fetal Heart Rate Submenus**

Button	Function
+	Increase the current FHR
ОК	Accept the value and return to main screen
CANCEL	Returns to previous screen with no changes applied
-	Decrease the current FHR
HELP	Reset delivery mechanism, set backlight time and view Omni and Simulator serial number
+	Increase the current FHR

# **Delivery Speed Menu**

Changes to the delivery speed can be made by increasing or decreasing minutes with the + and - buttons. The speed ranges from 1 to 30 minutes. Pressing and holding a button will continuously increase or decrease the parameter value. Pressing OK accepts the changes and returns to the previous screen. Pressing CANCEL returns to the previous screen with no changes applied.



#### **Delivery Speed Submenus**

Button	Function				
+	Increase the current labor duration				
ОК	Accept the value and return to main screen				
CANCEL	Returns to previous screen with no changes applied				

Button	Function			
-	Decrease the current labor duration			
HELP	Reset delivery mechanism, set backlight time and view Omni and Simulator serial number			
+	Increase the current labor duration			

# Dystocia Menu

Enable or disable "turtle signs" during delivery. Toggle between DYSTOCIA ON and DYSTOCIA OFF. When Omni displays ON, the dystocia feature is activated. Similarly, when it displays OFF the dystocia feature is deactivated.



# **Resume Menu**

Toggle between PAUSE and RESUME. The RESUME option will start the automatic birthing mechanism. PAUSE will stop the delivering mechanism.



# **Reset Menu**

When selecting RESET, the automated birthing mechanism will move to its initial position. A message on the Main Screen will confirm the command.



# More

 $\ensuremath{\mathsf{Press}}$   $\ensuremath{\mathsf{MORE}}$  to access the CPR tools navigation menus.



# Working with NOELLE®

# Bandaging

The fingers and toes of NOELLE are separated to permit bandaging exercises. The surface of the simulator is smooth and resistant to water, oil and liniments.

# Ear

The ear cavity may be filled with about 10 mL of fluid.

# Eyes/Ophthalmologic Exercises

The head has separately inset and removable eyes, permitting:

- Administration of orbital medicines, including drops/ointments into the conjunctival sac
- Removal of foreign bodies
- Eye irrigation

# Hygienic Care

NOELLE's hair can be shampooed; bathing exercises and head draping may also be practiced.

# **Range of Movement**

NOELLE's head and jaw articulate. The legs and arm articulate in a normal fashion.

# Breathing

# **Chest Rise**

Lungs expand normally permitting realistic chest rise. Chest compressions are measured and logged.

# CPR

Use a normal size adult BVM which will seal around the mouth and nose. The ribs have normal anatomical landmarks and the lungs permit an adequate chest rise.

#### A Warning

Do not perform mouth to mouth ventilation since NOELLE'S airway can be difficult to clean afterwards.



# Circulation

# **Bilateral Pulses**

NOELLE's palpable pulses (carotid, brachial, radial, femoral) can be simulated by pumping the squeeze bulb located beneath NOELLE lower left arm.



# **Injection Sites**

Sites on the upper left and right arms and legs permit IM injections. An IV training arm provides an extensive venous network to start IVs or infuse fluids.

# Injection Training Arm and Hand

IV, IM or SubQ exercises can be performed. Always use needle sets sized #22 or thinner to extend the life of the veins and skin. Always use clean water in the veins and drain after use.

# Airway

# Nasal and Oral Intubation

The nose is patent, permitting feeding exercises or passage of a nasal/

Airway management techniques can be practiced on NOELLE including BVM, nasal/oral intubation, and suctioning. Endotracheal tubes, NG tubes and LMAs can be used. Use the Sellick maneuver if needed to bring the vocal folds into view.



Procedure	Recommended Device Size
Intubation (Blade size)	Miller 4 or MAC 3.5
LMA	Size 4
Nasal Intubation	8 mm outer diameter max
Oral Intubation	ETT Fr 7 or 7.5

### A Warning

Do not introduce liquids when performing nasal and oral intubation. Doing so can permanently damage the system.

Always lubricate tubing, airway and nasal opening prior to performing any nasal or oral intubation.

### **Resuscitation**

Ventilation and manual chest compressions are measured and logged showing the instructor exactly how students are performing.

### Teeth and tongue

NOELLE is supplied with fixed upper and lower dentures. The tongue may be moved gently from side to side.

# **Obstetrics**

The NOELLE birthing mechanism offers the ability to demonstrate a variety of obstetric techniques including:

- Fetal palpation
- Vaginal delivery
- Shoulder dystocia
- Cesarean delivery
- Complete, frank and footling breech deliveries
- External version
- Cord prolapse
- Placenta previa
- Vacuum or forceps delivery

# Automatic Birthing Mechanism and the Omni<sup>™</sup>

NOELLE is supplied with an electromechanical system to automatically deliver the fetus using the Omni controller. The system, configured with the Omni, provides internal rotation, linear motion to "crowning", and a second rotation to present the fetal shoulders parallel to the longitudinal axis of the vulva.

# **Leopold Maneuvers**

Practice Leopold Maneuvers with NOELLE.

- 1. Retract the birthing mechanism and remove the articulating birthing baby.
- 2. Place elevating pillow within simulator.



- 3. Route the inflation bulb outside NOELLE through any space provided on the left side.
- Place birthing fetus in the vertex, breech, or transverse position onto the elevating pillow and lift fetus anteriorly using squeeze bulb.



- 5. Snap abdominal cover into place.
- 6. Lift fetus anteriorly using squeeze bulb.
- 7. Conduct the four Leopold Maneuvers.

# **Dilating Cervix**

As the fetus proceeds down the birth canal it pushes against a simulated uterus/cervix. The simulated cervix is designed to permit considerable distension. During delivery, the cervix dilates as the fetus moves down the birth canal. At crowning the head passes through the cervix and through the vulval insert. Students can measure birth descent and cervical dilation which may be used to plot the progress of labor.



# Normal Labor and Delivery

To complete a normal delivery, follow the instructions below:

- 1. Remove the abdominal cover.
- 2. Lubricate the head and shoulders of the articulating birthing fetus.



3. Lubricate the vulva and cervix internally and externally using silicone lubricant.

#### (i) Warning

Always lubricate the baby and the birth canal prior to every delivery. Poor lubrication may damage the birth canal, fetus and the birth mechanism.



4. Attach the umbilical cord to the baby.



#### (i) Warning

Route the cord so it does not bind in the mechanism. The umbilical cord can be wrapped once around the fetal neck.



5. Attach umbilicus to placenta.



6. Attach the placenta to the abdominal wall using the Velcro® fastener. The abdominal wall has three placement sites to attach the placenta.

#### (i) Information

Orienting the Velcro patches in parallel causes the placenta to be retained; orienting them at right angles causes the placenta to release with modest traction.



#### (i) Information

Ensure the marker of the automatic birthing mechanism aligns with the markers of the mechanical adapters and the birthing fetus.



- 7. Connect the cylindrical adapters, with blue markers aligned, to automatic birthing mechanism.
- 8. Attach fetus to birthing mechanism.
- Position the baby so that its head faces toward the left side of the simulator. This is the ROA or right occipital anterior position.



#### (i) Information

Placing the fetus in the right occipital anterior (ROA) position at the beginning of the simulation will result in a "nose down" crowning followed by shoulder rotation. Placing the fetus in the left occipital posterior (LOP) position will result in a "nose up" presentation which may require some assistance on the part of the student or Instructor. Breech deliveries may also be performed as detailed later.

#### (i) Information

Any other delivery position may be chosen; however, take care that the fetal shoulders are aligned with the long axis of the vulva insert.

#### A Warning

If the fetal shoulders are NOT aligned with the vulva, binding may occur.

- 10. Connect the communication cable to NOELLE and to Omni.
- Select desired fetal heart rate using the Omni controller by pressing the + or – button and, press OK to accept the value.



You may adjust the heart rate at any time during delivery to simulate episodes of bradycardia or tachycardia.

12. Now, select the speed of the delivery by accessing the SPEED menu and increasing or decreasing minutes. Press OK to accept the changes.



13. After confirming the settings for the labor, press the RESUME button to begin the delivery.



The birthing cycle can be paused at any point and then resumed. To return the birthing mechanism to its initial position, press RESET.

Note that the fetus rotates internally as it moves forward after the head is delivered and before the shoulders are delivered. The student or instructor may help the fetal head and shoulders through the vulva, as in real life. Once the shoulders are delivered, the student can complete delivery of the baby and placenta.

#### A Information

In the event the birthing baby binds in the birth canal, the mechanism will pause and back up. It will automatically try a second time. If this occurs, remove the abdominal cover, PAUSE the birthing mechanism from the Omni and determine the cause. In most cases, binding can be prevented by thoroughly lubricating the fetus, the dilating cervix and the vulva.

During delivery, fetal heart tones can be heard by placing the bell of a conventional stethoscope on to the abdomen.



Move the bell of the stethoscope around until the heart tones are clearly heard. Change the fetal heart rate using Omni by accessing the FHR menu.

The cervix dilates as the fetal head moves down the birth canal. Crowning of the fetal head can be seen.



Mouth and nose suctioning can be simulated.



External fetal rotation aligns shoulders with the longitudinal axis of the vulva.



# Vacuum-assisted Delivery

Vacuum-assisted delivery may be practiced with the NOELLE simulator using a vacuum cup.

1. Begin the vacuum-assisted delivery by inserting the soft scalp over the skull of the birthing fetus.



#### (i) Information

Placing the soft scalp over the skull improves the vacuum seal between the fetal head and the vacuum.



- Lubricate the fetus supplied with NOELLE and, place it onto the delivery system in the normal ROA position.
- 3. Connect the Omni to NOELLE using the communication cable.
- 4. Select RESUME from Omni.

#### (i) Information

Omni will load with predetermined settings. Fetal heart rate of 140 BPM, delivery speed of 2 minutes and the dystocia feature OFF.

Activating the delivery mechanism will move the fetus down the birth canal.

5. Select PAUSE as soon as the cervix is fully dilated.

6. Insert a lubricated vacuum cup into the vagina and place the cup onto the flexion point of the skull located between the fontanelles. Use the manual vacuum pump supplied with such devices to cause the attachment of the cup to the skull. Wait a few minutes for the "chignon" to form.



- 7. Await the next contraction that may be simulated by asking NOELLE to bear down.
- 8. Have the student apply a steady traction, perpendicular to the plane of the cup.
- Select the "RESUME" key, then the "PAUSE" key again to move the fetus slightly down the birth canal.

Some vacuum-assisted delivery devices are equipped with a means for measuring the amount of traction which may be on the order of about 15 pounds.

The student must stop traction when the simulated contraction ceases. Repeat this procedure of waiting for the simulated contraction and providing traction during the contraction if and only if the fetus is moving down the birth canal with each contraction.

The student may also assess the potential need for an episiotomy to facilitate delivery. In the event delivery progress is not being made, NOELLE must be immediately referred as a potential "C" section candidate.

# **Shoulder Dystocia**

During dystocia, the fetal shoulders become wedged behind the pubic bone. NOELLE may be used to practice the resolution of dystocia using episiotomy techniques, the McRoberts maneuver, suprapubic pressure, posterior arm sweep, or elbow-knee delivery.

1. To demonstrate shoulder dystocia, place the fetal baby in the ROA position.



 Locate a small squeeze bulb on the left side of NOELLE. The bulb is attached to an inflatable bag near the dilating cervix.



- Inflate the bag using the manual squeeze bulb. The fetal head and shoulders will rise toward the maternal symphysis pubis, simulating locking the shoulder behind pubic bone. Note that the fetal head is palpable beneath the stomach cover.
- 4. Connect the Omni to NOELLE using the communication cable.
- 5. Select SPEED of delivery, set the labor duration by pressing the "+" or "-" sign.
- 6. Press OK to save the changes and to return to the main screen.
- Activate DYSTOCIA by turning ON the feature from Omni main screen. Dystocia enables the "turtle signs".

#### (i) Information

Activate or deactivate dystocia at any time during the delivery.

Students must use various maneuvers to deliver the baby.

8. If the fetus cannot be delivered the Instructor can press the "RESUME" key which will cause the fetus to resume the movement down the birth canal.

#### (i) Warning

Do not place the fetus in the LOA position as it will attempt to birth with its shoulders at right angles to the axis of the vulva causing undo stress on the delivery mechanism.

At any time the Instructor may completely retract the delivery mechanism by selecting RESET in the Omni controller.

# **Cesarean Delivery**

Demonstrate a C-section using NOELLE. Remove the metal snaps just above the pubic bone and birth the baby between the stomach cover and the pubic bone. To complete this procedure follow the steps below.

- 1. Retract delivery mechanism.
- 2. Insert inflatable cushion.
- 3. Attach abdominal cover using the metal snaps except for snaps above the pubic bone.
- 4. Birth the neonate between the stomach cover and pubic bone.

#### (i) Information

To demonstrate midline or "bikini" incisions with NOELLE, utilize an optional abdominal cover. The optional C-section cover is available as P/N 560.029.



# Prolapse of the Umbilical Cord

Simulate prolapse of the umbilical cord by positioning cord on a critical position and decreasing the fetal heart rate from Omni.



# **Placenta Previa**

To simulate placenta previa with NOELLE, place the placenta in the desired position to simulate the condition, with the maternal side against the uterine wall or the cervical os. Then place the fetus within the uterine cavity with the presenting part closest to the placenta.



# **External Version**

Version may be attempted to rotate the fetus from a breech position into one permitting normal vertex presentation.

- 1. To practice external version, remove the abdominal cover and the fetus.
- 2. Retract the delivery mechanism.
- 3. Insert the inflatable cushion.
- 4. Remove the foam in the abdominal cover.

- 5. Thoroughly lubricate the inside surface of the abdominal cover, the fetus, and the inflatable cushion.
- 6. Place the lubricated fetus onto the lubricated inflatable cushion and snap the lubricated abdominal cover into place.
- 7. Inflate the cushion lifting the fetus anteriorly.
- 8. Inflate the cushion at the base of the pelvic cavity to position fetus.



 Confirm the breech position and attempt to manually turn the fetus within the uterus by transabdominal manipulation.



# **Breech Birth**

- 1. To simulate breech presentations with the NOELLE, fully retract the birthing mechanism.
- 2. Remove the soft scalp from the fetal head.



#### (i) Information

The fetus has a receptacle at the rectum and frontal fontanelle location into which the matching pin located on the birthing mechanism is inserted.



#### (i) Information

Removing plug reveals aperture for birthing mechanism. Insert the plug into the rectum of birthing fetus during delivery.

3. Insert the birthing mechanism into the fetal head using one or two adapters.



 Place the fetal legs in either an extended position to simulate "footling" delivery or retract the legs for a "frank" delivery.

#### A Warning

Lubricate the lower torso and legs of the fetus.

The Pinard or Leg-Flip maneuver frees one leg then another. The fetal arms may also require a similar maneuver during delivery. The fetal arms are delivered and the fetus rotated anteriorly to birth the head.



# **Delivery of the Placenta**

The placenta supplied with NOELLE may be positioned so that it births spontaneously or requires either modest cord traction or manual removal.

In addition, the placenta is designed with two removable placental fragments. These fragments are attached to the body of the placenta with Velcro. You may reverse one or both fragments causing one or both to birth with the placenta or remain affixed to the uterine wall.

Students must carefully inspect the birthed placenta to make sure it is complete and that no fragments remain internally. If retained fragments are noted, the student must retrieve them using a gloved hand under appropriate aseptic conditions.



# NOELLE® Postpartum Activity

After delivery the uterus normally contracts reducing postpartum bleeding. Under certain conditions contraction does not occur and extensive bleeding may continue. If this condition is not recognized and treated in a timely manner the new mother may go into shock and die. Inadequate uterine contraction may present as a "boggy" or soft uterus assessed through abdominal palpation. Uterine contraction may be augmented using certain drugs and/or uterine massage.

#### (i) Information

Simulate pharmacologic interventions with NOELLE's bilateral injection sites.

# Fundal Massage and Postpartum Bleeding

1. To practice uterine massage, remove NOELLE's fully dilated vulval insert.





2. Snap the postpartum perineum insert into place.



3. Attach the large postpartum uterine assembly to the distal end of the vagina using the locking ring assembly.



The postpartum uterine assembly consists of a thin outer uterine skin and a smaller, harder inner uterus. It also contains a filling tube to stream the simulated blood through the assembly and out the vulva.

- 4. Use the squeeze bulb attached to the postpartum uterine assembly to inflate the space between the two uteri, expanding the soft external skin sufficient to simulate a "boggy" uterine condition.
- 5. Use the syringe to insert simulated blood to the postpartum uterine assembly.



6. Lift the uterus anteriorly using the inflatable cushion.

The picture below shows the inflatable cushion fully inflated.



The white Velcro patch on the fundus may be used to position the uterus at various orientations within the abdominal cavity.

Bimanual massage will cause air to leak from the thumb screw in the squeeze bulb causing the outer skin to contract. When sufficient air is released the student will begin to feel the harder inner uterus which simulates the contracted postpartum state.

# **Episiotomy Repair**

Remove the fully dilated vulva used during delivery and select one of the three episiotomy repair modules. Snap a repair module into place. Use a "000" size suture and small curved needle to repair the surgical incision or repair.

"000" sized sutures are recommended to extend the life of the repair modules.



# **CPR** Tools

# CODE Blue<sup>®</sup>

Code Blue is a CPR training tool incorporated in the Omni controller. It was designed to help teach CPR by monitoring cadence and depth of cardiac compressions and airway ventilations in real time.

#### \land Warning

Do not perform mouth to mouth ventilation since the simulator airway can be difficult to clean afterwards.

# **Code Blue Components**

Code Blue consists of the Feedback Graphics and specialized menus to control:

- CPR Operational mode TEST or COACH mode
- C:V Ratio customize the compression to ventilation ratio
- Compression/Ventilation Rate customize the compressions per minute

Furthermore, Code Blue can be calibrated to a specific standard to assess compressions and ventilations.

# **Code Blue Menus**

Press **MORE** from Omni Main Screen to access Code Blue.



#### MODE

Toggle between **COACH** and **TEST** mode. The **COACH** mode generates audible tones to coach CPR ratio. A high-pitched beep signals the care provider to perform a compression and a low pitched-beep signals a ventilation. Toggle to the **TEST** mode to perform CPR without the audible cues.

#### C: V RATIO (Compression to ventilation ratio)

Adjust the compression to ventilation ratio using the **+** and **-** buttons. Press **OK** to save the changes and return to previous screen. The default value for the C:V Ratio is 30 compressions to 2 ventilations.



# **CMP/VNT RATE** (Compression or Ventilation rate)

The default value for the compression rate is 100 compressions per minute. Adjust rate using the '+' and '-' buttons. Press OK to save the changes and return to previous screen.



#### CALIB. (Calibration)

Calibrate the sensors inside the simulator using the calibration menu (**CALIB**.), to set the standard against which compression and ventilation will be evaluated during the exercise.

Choose which function you would like to calibrate between chest compressions (C CAL.) and artificial ventilations (V CAL.).

The chest compression and artificial ventilation calibration procedures follow similar steps.

Calibrating chest compressions:

- 1. Press **MORE** from the main screen.
- 2. Select CALIB. to enter the calibration menu.



3. For this example, select C CAL.



4. Press **START** to begin with the calibration.

Omni will ask you to perform a number of correct chest compressions. The facilitator should follow the text cue on the screen to perform just one compression at a time, until finished.



- 5. When Omni is ready to calibrate it will display **COMPRESS**.
- 6. Perform a correct compression.

Follow the text cue on the screen to perform the remaining four compressions. When the calibration is complete Omni will display **DONE**.

- 7. Press SAVE.
- 8. Select **V CAL.** and repeat steps 3-5 to calibrate ventilations.

#### **Resetting Omni's Pressure Sensor**

It is recommended that the Omni's pressure sensor is reset at altitudes greater than 1000 ft. to avoid inaccurate compressions and ventilations readings. **Perform the sensor reset procedure only as part of the initial calibration process.** 

1. Select **RESET** within the compression / ventilation calibration menu.



After resetting the sensor, Omni will display DONE.

2. Select SAVE to finish.



#### HELP

Every screen on the Omni controller has a HELP menu. The help window provides access to global settings such as delivery mechanism reset, backlight time and Omni/Simulator serial number.



Button	Function
↑ (	Scroll help text up
INIT MTR	Resets the delivery mechanism.
BACK	Return to main screen
BACKLIGHT	Back light timer
SERIAL	View Omni and simulator serial number
$\downarrow$	Scroll help text down

#### **Delivery Mechanism Reset**

The INIT MTR button can be used to help the delivery mechanism find its initial position after an abnormal shutdown, such as, a power outage during a delivery. Use only during troubleshooting.

#### Backlight

The default value for Omni's backlight timer is 10 minutes. After 10 minutes the backlight will turn off.

To increase the backlight duration, adjust the backlight timer with the plus or minus sign. Press  $\mathbf{OK}$  to accept the changes.



#### Serial

View Omni and simulator serial number. Press OK to return to the HELP menu.



# CPRLink™

CRPLink is an application that enables monitoring and logging of compressions and ventilations performed in real time by the user on a PC.



This software aims to provide additional testing and teaching tools for CPR using an interface to display a waveform graph of the compressions and ventilations.

### CPRLink Minimum System Requirements

- Operating System: Windows XP or Windows 7
- Computer and processor: 1 gigahertz (GHz) or faster 32-bit (x86) or 64-bit (x64) processor
- Memory: 1 gigabyte (GB) RAM (32-bit) or 2 GB RAM (64-bit)
- Hard disk: 4 gigabyte (GB) available disk space
- Install media: CD/DVD Drive
- I/O Ports: USB port

### Setup

### **CPRLink Software Installation**

If installing the CPRLink software for the first time, follow the instructions listed below:

- 1. Insert the CPRLink installation CD in your PC.
- 2. Double click the installation file on the enclosed media.

In case the auto run is disabled, open My Computer. In the My Computer window, open the drive that contains the CPRLink CD. Double-click on CPRLink and locate setup. Double-click on setup to start the installation.

3. Follow the instructions on your screen.

### Equipment Set Up

- 1. Connect the power supply to the power input on the simulator, and then connect the power supply to the wall outlet.
- 2. Connect the communication cable to the simulator and to Omni.
- 3. Connect the USB cable to Omni and to the USB port of your PC.

Omni will display a heart icon on the lower left side of the screen, when a connection with the PC has been established.



#### A Warning

Do not start the CPRLink application until Omni is connected to the PC.

#### Starting CPRLink

Double click on the CPRLink icon on the desktop of your PC.



### **CPR Screen**

The CPRLink main screen contains the drop down menus used to save and clear session logs, change the application options, and access the program's help.

The main screen also contains the controls used to evaluate compressions and ventilations.



Open the CPR evaluator by clicking on the shortcut icon located on the upper right side of the application.



The provider performance indicator boxes are located on the right. The V (ventilation) and C (compression) box fill color changes between the following states:



- Grey No intervention was detected.
- Yellow Compression was too shallow. Ventilation was too weak.
- **Green** Compression/ventilation was performed correctly.
- Red Compression was too deep. Ventilation was too strong.

Compression and ventilation data is displayed at the bottom of the window as CPR is performed by the provider.

Compress	ion Dat	a	Ventilation	Data :	2	10
Rate 0	Ct 0.1	LC 00:33	Rate 0	PIP -	Ti	
			I:E	PEEP	LV 00:29	
võt Enougl	h Compr	essions: 17	Too Ma	iny Ventila	ations: 8	
(L: 1)	7, OK: 0,	H: 0)	(L: )	в, ок: о,	H: 0)	

#### **Compression Data**

- Rate Rate of compressions in real time.
- **Ct** (Compression time) Average length of each compression in seconds.
- LC (Last Compression) Time elapsed since the last compression performed.

#### **Ventilation Data**

- Rate Ventilation rate in real time.
- PIP (approx.) Peak Inspiratory Pressure
- Ti Time inspiration
- I:E Inspiratory: Expiratory ratio
- **PEEP** (approx.) Positive End Expiratory Pressure.
- LV (Last Ventilation) Time elapsed since the last ventilation performed.

#### Trainer

The CPRLink application generates visual and audible cues of the compression to ventilation ratio programmed in the CPR Options menu. When the **Trainer** button is clicked, the V (ventilations) and C (compressions) box borders blink to indicate the correct reference CPR rate. A high-pitched beep signals the care provider to perform a compression and a low pitched-beep signals a ventilation.





#### **Performance Examples**

Compressions are too shallow. Most waveform peaks do not reach the green zone. Compression indicator is yellow.



Compressions are too deep. Waveforms peaks mostly exceed the green zone. Compression indicator is red.



Compressions are performed correctly. Waveform peaks are mostly inside the green zone.



Ventilations are too shallow. Waveform peaks do not reach the green zone.



Ventilations are too strong. Waveform peaks exceed the green zone.



Ventilation was performed correctly. Waveform peak is inside the green zone.



### **Provider Actions Screen**

The provider actions screen allows the facilitator to keep track of every event during a session. It automatically creates an entry whenever a detected event occurs. Also, the facilitator can log provider actions with a simple click.

Basic Tate Tate Basic Tate Basic Tate Basic Tate Basic Tate Basic Tate Basic Tate Basic Annity Brothing Crusticon Traums Care Samo Many Harley Care Annity Annit	le Setur Helo						Simulation Made Fa
exister Teld: Train Basic Annoy Beathing Cricition Annoy Beathing Cricition Annoy Beathing Cricition Cricitio	-deliction						
Basic     Annyy     Breathing     Cricibicon     Trauma Care       damase andmine     -     Demonyse memory     -     Annew Memory     -     -     Annew Memory     -<	ession Title: Providers: Add					Fecilitator:	]
Addression     America Stratting     America Stratting <tha< th=""><th>Basc</th><th>Airway</th><th>Breathing</th><th>Circulation</th><th>Trauma Care</th><th></th><th></th></tha<>	Basc	Airway	Breathing	Circulation	Trauma Care		
Lable we support Annumber Count for submer Count for submer Count for submer   Count strained - Count for submer - Essention 70   Debaters: Order - Count for submer -   Debaters: Order - Count for submer -   Debaters: Order - Count for submer -   Debaters: Order - - -	Assess +	Determine patency	Assess breathing +	Attach electrodes +	Spinal stabilization -		
Coper analy e CO Seu e Baselin 17 De Baselo Chesi e De Cala Mer e De Baselo e Chesi e Parte de Cala Mer e Cala	Call for +	Arnay management +	02 device +	Check for pulses +	Manage Meeding +		
Distantion (Dends) = Distantion (Dends) = Distantion (Dends) = Distantion (Dends) = Biological and (Dends) = entertial to entertial to ent		Open arway +	02 fee +	Establish IV			
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		vertike +					
Extubate +		Extribute +					
							Team
Team							
Tan						Add to	Log 😝 🗳
Tan Intersteel	Session Time (0)120	01 -					

Open the provider actions screen by clicking on the shortcut icon located on the upper right side of the application.



The Provider Actions screen consists of four different areas (from top to bottom): session info, team logging buttons, provider action buttons, and text log.

#### **Session Info**

The header section consists of the 'Session Title' and 'Facilitator' fields at the top of the Team Logging section. Type the session title and facilitator name directly into the note field. It serves as assisting with record keeping purposes when a report is saved or printed.

FTOVIDEL ACOUNS	
Session Title:	
Facilitator:	

#### Team Logging

The Team Logging feature allows the facilitator to designate which member of the team performed a particular action. The Team Logging section is right above the Provider Actions section.

First, the facilitator should add all providers in the team, one by one, by clicking the Add button and filling out the Add Provider dialog box.

Session Title:		
Add	Team	
Add Provider		
Name:		
Steve Parker		
Color:	< Change	
ок	Cancel	

A colored button is inserted on the Team Logging region for the provider just added. There can be up to six different providers, each with a corresponding button. Every time one of the provider buttons is clicked, that person becomes the active provider. To indicate the active provider, the vertical bars on each side of the Log page will match the color chosen for that person.



On the Log Page image, for example, the provider "Steve" is the active provider, so the vertical bars are teal colored. While there is an active provider, every time a Provider Action or Evaluation log entry is created it will have the name of the provider as follows:

"00:07:41 [Steve Parker] Action (Ventilate): BVM"

To deselect the active provider and return to general logging, click the *Team* button and the vertical bars will return to neutral color.



All provider buttons can be edited or deleted by rightclicking them and selecting an option from the menu.



#### **Provider Actions**

This section refers to the collection of buttons in the middle of the page. It allows the facilitator to accurately keep track of provider actions. The buttons are grouped into 6 groups: Basic, Airway, Breathing, Circulation, and Trauma Care. Anytime the facilitator clicks one of the buttons, a time-stamped log entry is generated with that particular action.

Basic	Airway	Breathing	Circulation	Trauma Care
Assess responsiveness +	Determine patency	Assess breathing +	Attach electrodes +	Spinal stabilization
Call for assistance +	Airway management +	O2 device +	Check for pulses +	Manage bleeding
	Open airway +	O2 flow +	Establish IV	
	Intubation Check +	Chest tube +		
	Intubation eval. +	Needle +		
	Ventilate +			
	Extubate +			
R Provider Actions				

For example, if the 'Assess responsiveness' button is clicked when the session clock reads 00:03:36, the following entry is automatically generated:

"00:03:36 Action (A	sess Responsiveness)	)'
---------------------	----------------------	----

Basic	Airway	
Assess respondeness +	Determine patency	
Call for assistance +	Airway management +	
	Open airway +	
	Intubation Check +	
	Intubation eval. +	
	Ventilate +	
	Extubate +	
CPR Provider Actions		
LOG		
00:03:36 Action (Assess responsiveness)		

#### **Special Button**

The special button add additional functionality to the provider actions section.

The button, ' + ', allows the facilitator to be more specific on the provider action he/she wishes to log. For example, if the button 'Ventilate' is clicked, the following entry is created:

"00:02:24 Action (Ventilate)"



On the other hand, if the ' + ' button next to 'Ventilate' is clicked, a list of additional options appears.



The facilitator can be more specific and choose, for example, 'transport ventilator'... and the following entry is added:

"00:01:28 Action (Ventilate): transport ventilator"

Ventilate	Options:
	BVM
Extubate	transport ventilator
	mechanical ventilator
	Use correct hand
	СРАР
	BIPAP

#### **Text Log**

This is the large panel at the bottom of the Log Page, containing all the time-stamped text entries. Every event on a session is reflected as an entry in the Text Log.



Open the Text Log by clicking on the shortcut icon located on the upper right side of the application.



The different types of entries are classified as Actions, Detected Events, Evaluations, and Notes.

Text Log is subdivided in four different functions:

#### Actions

Actions refer to those performed by one of the providers in the session. The facilitator can quickly log actions from the Provider Actions section and make the entry more specific using the Team Logging feature. The following is an example of an Action entry:

"00:07:24 Action (Assess responsiveness)"

#### **Detected Events**

Each time one of the various sensors in the simulator detects a provider action, it is automatically logged as a 'Detected' entry. These actions include intubation, BP cuff placement, artificial ventilations, and chest compressions. The following example shows an entry after a provider administrates a chest compression:

"00:05:36 Detected (chest compression): too weak"

#### **Evaluations**

The facilitator adds evaluations by clicking on the 'Satisfactory' or 'Unsatisfactory' buttons next to Text Log.



The facilitator can evaluate individual providers with a single click.



For example, if provider Steve Parker did a correct procedure, the Evaluation entry would be:

"00:36:01 [Steve Parker] Evaluation (Care Provided): Satisfactory

00:36:01 [Steve Parker] Evaluation (Care Provided): Satisfactor

#### Notes

Notes can be entered directly in the Text Log. The following is an example of a Note entry:

"00:51:09 [Steve Parker] Note: provider took too long to assess patient."

00:51:09 [Steve Parker] Note: provider took too long to assess patie

# **CPRLink Menus**

#### File



#### **New Session**

Clicking New Session in the file menu will:

- Start a new simulation session
- Clear out log page
- Restart the session clock



The session clock is located at the bottom of the Log box.

2-5			00.04.40	
1	Session	Lime:	00:31:19	÷
~	00001011		00102120	

You can also start a new session by clicking on the session clock drop down menu, located at the bottom of the Log box, and selecting **New Session**.

Session Time: 00:01:03 -	
New Session	
Reset Session Clock	

#### **Reset Session Clock**

Clicking on Reset Session Clock resets the clock back to zero.



Reset the session Clock by clicking on the session clock drop down menu, located at the bottom of the Log box, and selecting **Reset Session Clock**.



#### **Save Report**

This option allows you to save all the information recorded in the log page as a text file. Clicking on it brings up the Save As dialog box:



Select the desired name and path, and click "Save".

A sample report is below:

	Gaumard® Scientific - Gaumard CPR
3/13/2012 Session:	10:40:27 AM
Facilitator	(Terrel)
Providers:	[Team]
00:00:04	Detected (chest compression): peak = 44 mmHg, duration = 0.4 seconds,
00:00:04	Detected (chest compression): peak = 39 mmHg, duration = 0.1 seconds.
00:00:04	Detected (chest compression): peak = 48 mmHg, duration = 0.3 seconds.
00:00:05	Detected (chest compression): peak = 52 mmHg, duration = 0.2 seconds.
00:00:05	Detected (chest compression): peak = 39 mmHg, duration = 0.1 seconds.
00:00:06	Detected (chest compression): peak = 53 mmHg, duration = 0.1 seconds.
00:00:06	Detected (chest compression): peak = 10 mmHg, duration = 0.1 seconds.
80:00:00	Detected (chest compression): peak = 48 mmHg, duration = 0.2 seconds.
80:00:00	Detected (chest compression): peak = 43 mmHg, duration = 0.2 seconds.
00:00:09	Detected (chest compression): peak = 25 mmHg, duration = 0.1 seconds.
00:00:10	Detected (chest compression): peak = 22 mmHg, duration = 0.2 seconds.
00:00:11	Detected (chest compression): peak = 21 mmHg, duration = 0.1 seconds.
00:00:11	Detected (chest compression): peak = 54 mmHg, duration = 0.3 seconds.
00:00:12	Detected (chest compression): peak = 68 mmHg, duration = 0.6 seconds.
00:00:12	Detected (chest compression): peak = 58 mmHg, duration = 0.3 seconds.
00:00:14	Detected (chest compression): peak = 24 mmHg, duration = 0.1 seconds.
00:00:15	Detected (chest compression): peak = 42 mmHg, duration = 0.3 seconds.
00:00:16	Detected (chest compression): peak = 25 mmHg, duration = 0.2 seconds.
00:00:16	Detected (chest compression): peak = 46 mmHg, duration = 0.2 seconds.
00:00:16	Detected (chest compression): peak = 49 mmHg, duration = 0.1 seconds.

#### **Print Report**

This option allows you to print a text file containing all the information in the log for the latest session. Clicking on Print Report brings up the Print dialog box.

#### Exit

You can exit the application at any time by going to File, Exit or by clicking on the red "x" button at the top right corner of the CPRLink.

#### Set-up

umard Scientific	
Setup Help	-
Options	
Calibration	

#### Options

The Options window contains the parameters accessible to the user for configuration.

#### **CPR Options**

- Select the number of desired compressions per minute.
- Specify the compression/ventilation ratio
- Select number of ventilations per minute (if the 'Only Ventilations' option is selected).

CPRLink will retain the options, tolerances and calibration data last entered.

Options		
CPR Options Tolerances		
Ventilations and Compressions		
Compression : Ventilation Ratio 30 : 2		
Only Ventilations		
12 Ventilations per minute		
Compression		
Ventilation		
OK Cancel		

#### **Tolerances**

Select the tolerance and intensity of both chest compressions and ventilations. These parameters change the percentage deviation permitted while evaluating a compression or ventilation.

Intensity Tolerances: if the user has calibrated the software, these tolerances represent permissible deviation from the compressions or ventilations entered during the calibration procedure, otherwise the program uses default sensor values.

Rate Tolerances: the rate tolerance parameter sets the permissible deviation from the selected compression set. For example, if the user sets the Compression Rate at 100 compressions / minute and the Compression Rate Tolerance at 10 %, any compression frequency between 90 and 110 compressions per minute will be considered correct.

Options		
CPR Options Tolerances		
CPR Intensity Tolerances Artificial ventilation intensity evaluation tolerance:		
10 %		
Chest compression intensity evaluation tolerance:		
10 %		
CPR Rate Tolerances Artificial ventilation rate evaluation tolerance:		
10 %		
Chest compression rate evaluation tolerance:		
10 %		
OK Cancel		

#### Calibration

This tool allows you to easily calibrate the sensors inside the simulator. First choose which function you would like to calibrate: chest compressions or artificial ventilations.



The procedures for each specific calibration are described in the sections below.

#### **Chest Compressions/Artificial Ventilations**

This tool allows you to calibrate the chest compressions and the artificial ventilations to your specific criteria. That is, you will be telling the system what a correct chest compression is and/or what a correct artificial ventilation is. Providers will be evaluated by the system based on this criteria.

The chest compressions and ventilations are calibrated in the same way. After making a selection, this dialog box is displayed:

Welcome to reviewed the the functio	o the calibration ne calibration se n you would lik	n wizard. Proceed only after you have action in the user manual. Please select se to calibrate:
	New York	Chest Compressions
		O Artificial Ventilation

Click next to proceed with the calibration.

The application will now ask you to perform a number of "correct" chest compressions or artificial ventilations, depending on which was selected.



The facilitator should follow the text cue on the screen to perform just ONE compression or ventilation at a time, until prompted for successive compressions/ventilations.

For example, if calibrating chest compressions:

The wizard prompts you with a "#1".

1. Perform one correct chest compression.

A green filled oval indicates that the chest compression was successfully recorded.

The wizard prompts you with "#2".

2. Perform a second correct chest compression.

A green filled oval indicates that the chest compression was successfully recorded.

3. Continue the process.

At the end of the calibrating session, the wizard shows the average peak, depth, and duration values for the procedure.



#### Help



#### **Instructional Manual**

Open the instructional manual.

#### About

Click to view the version of the software.



# NOELLE® Neonatal Care

The full size neonate supplied with the S550 NOELLE is a resuscitation baby with:

- Patent umbilical cord
- Realistic airway with tongue, vocal folds, trachea, and esophagus
- Articulated head, neck, jaw, arms and legs
- Heart, lungs, ribs, stomach and liver
- Bilateral lung expansion with realistic chest rise

# Perform BVM or CPR

Conduct oral or nasal intubation plus suctioning. Cricoid prominence permits the Sellick's maneuver. Bilateral lung expansion is perceived with realistic chest rise.

# **Airway Management**

Practice BVM techniques using an "infant" sized mask having a thick seal. When intubating, use a Miller 1 blade and an uncuffed 2.5 mm endotracheal tube (ETT) with appropriate stylet.

#### 🗥 Warning

Before inserting ET, NP, or OP tubes always lubricate the distal end of the tube. Failure to do so will damage the tiny airway.

# **Umbilical Cord**

The umbilical cord remains patent for several hours after birth and may be used to infuse medications in a critically ill neonate. The neonate supplied with NOELLE has a patent umbilicus for use in such training.

Generate palpable umbilical pulses using the squeeze bulb.



# **Umbilical Catheterization**

At birth and for only a few hours thereafter, the umbilicus can be used for intravenous access, and for measuring arterial blood gasses/pressure.

The umbilical cord is connected to an internal reservoir that can be filled with 2-3 cc of water using the syringe provided. Students can insert a lubricated umbilical catheter.



#### (i) Information

For catheterization, use an umbilical catheter.

#### 🗥 Warning

Lubricate the distal tip before inserting an umbilical catheter.

The filling and drainage tubes of PEDI Blue are located on the right side of the neonate.

- Tube 1 fill the umbilical cord system.
- Tube 2 drain the umbilical cord system.
- Tube 3 drain gastric contents introduced orally.



# Consumables and Replacements

# **Selected Parts List**

Contact Gaumard Scientific for a **complete list** of consumables and replacement parts and their prices.

Item ID	Description
S550.180	Omni Controller
S550.180.1	Communication Cable
S550.180.2	USB Cable
S550.004L.L	Lower Left Arm Skin Cover
S550.004R.L	Lower Right Arm Skin Cover
S550.007.L	C-Section Abdominal Cover
S550.008.L	Abdominal Cover
S550.011	AC Power Supply
S550.013	Birthing Mechanism
S550.016.L	Birth canal
S550.018.L	Elevating Pillow
S550.019	Placenta
S550.020	Umbilical Cord Set
S550.031	Manual Boggy Uterus
S550.033	Episiotomy Trainer Set
S550.039.L	Articulating Baby Skin Mask
S550.040.L	Articulating Baby
S550.048	Adult IV Filling Kit
S550.080	Simulated Blood Concentrate
S550.081	Lubricant
S550.083	Allen-Key
S550.EXW	Two Year Extended Warranty

Item ID	Description
S550.INST	In-Service Training

# **Contact Us**

# **E-mail Technical Support:**

support@gaumard.com

Before contacting Tech Support you must:

- 1. Have Omni/simulator's Serial Number
- 2. Be next to Omni/simulator if troubleshooting is needed.

# E-mail Sales and Customer

Service: sales@gaumard.com

### Phone:

Toll-free in the USA: (800) 882-6655

Worldwide: 01 (305) 971-3790

### Post:

Gaumard Scientific

14700 SW 136 Street

Miami, FL 33196-5691

USA

### Office hours:

Monday - Friday, 8:30 am - 4:30 pm EST (GMT -5, -4 Summer Time)

# Warranty

# **EXCLUSIVE ONE-YEAR LIMITED WARRANTY**

Gaumard warrants that if the accompanying Gaumard product proves to be defective in material or workmanship within one year from the date on which the product is shipped from Gaumard to the customer, Gaumard will, at Gaumard's option, repair or replace the Gaumard product.

This limited warranty covers all defects in material and workmanship in the Gaumard product, except:

- 1. Damage resulting from accident, misuse, abuse, neglect, or unintended use of the Gaumard product;
- 2. Damage resulting from failure to properly maintain the Gaumard product in accordance with Gaumard product instructions, including failure to property clean the Gaumard product; and
- 3. Damage resulting from a repair or attempted repair of the Gaumard product by anyone other than Gaumard or a Gaumard representative.

This one-year limited warranty is the sole and exclusive warranty provided by Gaumard for the accompanying Gaumard product, and Gaumard hereby explicitly disclaims the implied warranties of merchantability, satisfactory quality, and fitness for a particular purpose. Except for the limited obligations specifically set forth in this one-year limited warranty, Gaumard will not be liable for any direct, indirect, special, incidental, or consequential damages, whether based on contract, tort, or any other legal theory regardless of whether Gaumard has been advised of the possibilities of such damages. Some jurisdictions do not allow disclaimers of implied warranties or the exclusion or limitation of consequential damages, so the above disclaimers and exclusions may not apply and the first purchaser may have other legal rights.

This limited warranty applies only to the first purchaser of the product and is not transferable. Any subsequent purchasers or users of the product acquire the product "as is" and this limited warranty does not apply.

This limited warranty applies only to the products manufactured and produced by Gaumard. This limited warranty does <u>not</u> apply to any products provided along with the Gaumard product that are manufactured by third parties. For example, third-party products such as computers (desktop, laptop, tablet, or handheld) and monitors (standard or touch-screen) are <u>not</u> covered by this limited warranty. Gaumard does not provide any warranty, express or implied, with respect to any third-party products. Defects in third-party products are covered exclusively by the warranty, if any, provided by the third-party.

Any waiver or amendment of this warranty must be in writing and signed by an officer of Gaumard.

In the event of a perceived defect in material or workmanship of the Gaumard product, the first purchaser must:

- 1. Contact Gaumard and request authorization to return the Gaumard product. Do <u>NOT</u> return the Gaumard product to Gaumard without prior authorization.
- Upon receiving authorization from Gaumard, send the Gaumard product along with copies of (1) the original bill of sale or receipt and (2) this limited warranty document to Gaumard at 14700 SW 136 Street, Miami, FL, 33196-5691 USA.
- 3. If the necessary repairs to the Gaumard product are covered by this limited warranty, then the first purchaser will pay only the incidental expenses associated with the repair, including any shipping, handling, and related costs for sending the product to Gaumard and for sending the product back to the first purchaser. However, if the repairs are not covered by this limited warranty, then the first purchaser will be liable for all repair costs in addition to costs of shipping and handling.

#### **Extended Warranty**

In addition to the standard one year of coverage, the following support plans are available:

- Two-Year Extension (covers second and third years)
- Call for pricing (USA only)

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Always dispose of this product and its components in compliance with local laws and regulations.